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| RELEVANT SKILLS |
| * Mobile application development Backend **|** Firebase * Mobile application development Frontend **|** Flutter * Mobile application development user interfaces **|** Figma * Fluent in Dart and python programming languages * Cisco networking using eNSP * Cisco networking using Cisco packet tracer |
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| **PROFESSIONAL EXPERIENCE** |
| Cyber Café assistant Bidii cyber **|** Karatina, Kenya.  Bidii cyber |
| March 2020 - June 2020   * Responded to customers who encounter error messages while accessing websites, emailing, or downloading content. * Provided excellent customer care and assist clients to complete forms and returns for KRA, NTSA, NHIF, and other e-government services. * Assisted customers with downloads, printing, scanning, attaching, and emailing documents. * Monitored the use of computers, media equipment, printing equipment, and other machines to ensure compliance with café policies and applicable laws and regulations. |
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| **EDUCATION** |
| 2021  Certificate of Higher education **|** Python basic and intermediate skills  Jomo Kenyatta university of agriculture and technology **|** Nairobi town campus  2020  Certificate of Higher education **|** CCNA 1, CCNA 2, CCNA 3  Jomo Kenyatta university of agriculture and technology **|** Nairobi town campus  2022  Bachelor of communication and computer networks **|** Technical university of Kenya |



I have also developed skills in negotiation, customer service, problem-solving, innovation and communication. Overall, I have consistently demonstrated leadership, organizational and management abilities in every aspect of my role.

Summary

PO BOX 213 Karatina

Postal code :10101

0713030677

Nicholasmuchiri2000@gmail.com

Muchiri Nicholas Kinyua